

Tobacco Settlement Programs Outcomes Report

FY 2002 - 03



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OFFICE OF THE DIRECTOR

HEALTH CARE AGENCY

Dear Colleagues,

n behalf of the Orange County Health Care Agency, I am pleased to present the 2002-2003 Tobacco Settlement Program Outcomes Report, the second annual report on Tobacco Settlement Revenues (TSR) summarizing the measurable results that enhanced the health and well being of Orange County residents. These revenues remain a valuable asset in meeting our community's increasing health needs in an unstable economic climate.

The Health Care Agency is grateful for the support of the Orange County Board of Supervisors, and our community partners who collaborated with us in developing the TSR priorities and the spending plan for FY 2002-2003. These partners include the Orange County Medical Association, the Orange County Chapter of the American Cancer Society, the Hospital Association of Southern California, the Healthcare Council of Orange County, the Coalition of Orange County Community Clinics, the Mental Health Association of Orange County, the Dayle McIntosh Center, AARP, and the National Council on Alcoholism and Drug Dependency for Orange County.

Many of the programs reviewed in the following report are innovative health care concepts and services are only possible through the careful allocation of Tobacco Settlement Funds. These services continue to make a direct impact on numerous lives in Orange County. Some examples include over 3,500 non-emergency medical trips provided to older adults, Orange County community clinics used TSR to provide more than 100,000 additional medical and dental patient visits since FY 2001-02, and the various behavioral health programs have provided services to more than 2,700 individuals and critical funding to hospitals and physicians for services to the uninsured has topped \$21 million since Tobacco Settlement Funds became available through Measure H. Key outcomes from fiscal year 2002-03 are summarized in the attached report.

I look forward to sharing the ongoing progress of these programs as well as the many others made possible with Tobacco Settlement Revenue as we work together for a healthier tomorrow.

Respectfully submitted,

Juliette A. Poulson, RN, MN

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Director

Tobacco Settlement Programs Outcomes Report

Agreement, seven tobacco companies agreed to change the way tobacco products are marketed, and to pay States an estimated \$206 billion. California's share of the settlement is approximately \$1 billion a year. Half of the payment goes to the State's General Fund with the Legislature and Governor determining how it is used. The remainder of the Tobacco Settlement payment is divided, based on population, among California's 58 counties and the four largest cities for use as decided by each local jurisdiction.

Orange County voters approved Measure H in November 2000, creating the Orange County Tobacco Settlement Revenue Fund (TSR) and specifying that the County's TSR funds be allocated as follows:

- 19% to provide health care services for seniors and persons with disabilities
- 12% to tobacco prevention and control, including cessation services, for youth and adults to reduce smoking and the consumption of tobacco, other addiction programs, and community mental health programs and facilities
- 20% to non-profit community clinics
- 23% to fund emergency medical services provided by emergency room physicians and emergency room on-call physician specialists
- 6% to hospitals within Orange County maintaining basic or comprehensive emergency services or trauma centers to cover the costs of providing charity care
- 20% to the Sheriff's Department for public safety programs and services

The Health Care Agency (HCA) and community advocates continue to collaborate on the annual spending plan for TSR health programs. The Orange County Board of Supervisors approved the FY 2002-03 TSR spending plan on August 27, 2002. This plan included the continuation of TSR funded programs as well as new concepts for FY 2002-03.

The second full year of programs supported by Tobacco Settlement funds was marked by continued success and progress in overcoming operational challenges. For example, the Senior Health Outreach and Prevention Program (SHOPP) saved lives by successfully linking seriously ill isolated seniors to medical and mental health care. The Community Clinics expanded service hours and of the 100,000 additional visits, 51,000 primary care visits were provided in FY 2002-03.

In summary, the programs funded by TSR revenues have made significant and lasting impacts on the health of a number of OC residents, such as the seriously and persistently mentally ill, as well as teens involved in tobacco and substance abuse prevention. Moreover, organizations have incorporated smoking cessation and anti-smoking components into their programs, which promises to help further reduce smoking-related morbidity and mortality in Orange County. The following report presents a summary of the second year milestones and outcomes for the health programs supported by Tobacco Settlement Funds.

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Tobacco Settlement Programs Outcomes Report

I. Health Care Services for Seniors & Disabled

Total Budget: \$11,562,393 Total Expenditure: \$5,102,403*

*Expenditure information based on TSR claim as of June 30, 2003. Over \$4 million allocated to senior non-emergency medical transportation will be carried forward and expended in future years as part of the long term implementation of the senior non-emergency medical transportation plan.

Non-Emergency Medical Transportation for Seniors

Program Budget: \$5,434,991

The allocation includes the program Senior Non-Emergency Medical Transportation (\$5,384,991) and the continuation of the ACCESS trainer program to help seniors apply for the OCTA ACCESS program (\$50,000).

Senior Non-Emergency Medical Transportation

A coordinated effort initiated to improve the medical transportation options for seniors in Orange County. This program includes pilot programs, Volunteer Mileage Reimbursement, and Countywide Coordination to meet the non-emergency medical trip needs of Orange County Seniors. The Office on Aging is the facilitator for the transportation program.

- The Volunteer Mileage Reimbursement Program, a pilot program developed and implemented in collaboration with OCTA, has served 257 individuals needing non-emergency medical transportation services. 995 trips provided. The Office on Aging is reevaluating this model.
- Seven new pilot programs that could provide over 150,000 projected trips at a budget of \$1.4 million dollars were recommended for FY 2003-04 following a competitive procurement.
- St. Jude Senior Connections, started in February 2003, provided 2,192 trips and serves seniors residing in North Orange County. South County Senior Services served seniors residing in South Orange County beginning in April 2003 with 367 trips.

Senior Transportation Trainer

A Senior Transportation Trainer provided information and assistance to older adults in using existing transportation resources.

Outcomes/Current Status:

- As of June 2003, 16 presentations regarding transit options and OCTA Access awareness
 were provided throughout county to various senior centers, community programs and service providers.
- Twelve Train-the-Trainer classes were conducted and 63 volunteers were trained. This
 year a new approach to providing telephone assistance, and going to the individuals' homes
 to provide application assistance, resulted in reaching the most needy seniors who do not
 have the capability to access a senior center.

SERVICES FOR SENIORS

Senior Health Outreach & Prevention Program (SHOPP)

Program Budget: \$1,263,000

A specialized program to promote the optimal health of older adults and underserved adults. Public Health Field Nurses and Behavioral Health staff conducted home visits to high-risk elderly with identified mental and/or physical health concerns. Assessments, short-term case management, and linkage to community resources were provided to older adults, their caregivers, and families.

Outcomes/Current Status:

- Assessments for mental and physical healthcare issues were conducted for 774 high-risk seniors. Program referrals have led to over 2,452 interventions.
- A Pharmacist conducted 49 "brown bag" events and reviewed the medications of over 300 older adults.
- More than 4,250 professionals and 4,712 consumers/family members and seniors were provided health education at community events and conferences.
- Over 600 consumers were provided tobacco education materials.

Adult Protective Services

Program Budget: \$55,000

Serving adults at risk of abuse, this program develops appropriate services plans and enables Adult Protective Services clients to pay for prescription medications and medical equipment pending approval for Medi-Cal or disability designation.

Outcomes/Current Status:

- The program became operational on January 1, 2003. During the first six months, 67 atrisk seniors were assessed and served.
- Fourteen seniors received durable medical equipment and/or medication for urgent medical needs. State budget cuts will increase need for this service in the upcoming year.

In-home Services for Latino and Vietnamese Older Adults

Program Budget: \$462,000

This program contracted with community based providers to enhance counseling and mental health treatment focusing on socially isolated older adults within the Latino and Vietnamese communities.

Outcomes/Current Status:

• In the first six months of services, the two contractors have provided in-home services to 130 consumers.

Health Education Campaign for Older Adults

Program Budget: \$492,500

The "Healthy Aging for All Campaign" implemented a countywide, collaboratively planned health education campaign focusing on behavioral determinants of health among adults, ages 60 and older. Campaign topics included tobacco use, poor nutrition, physical inactivity and other behaviors that can lead to chronic disease and disability such as high blood pressure, cardiovascular disease, cancer and depression.

- More than 5,830 seniors participated in Health Education Campaign events. This includes
 over 3,600 seniors who received a Health Risk Appraisal (HRA) that comprised referrals,
 education, and follow up assessments.
- 74 classes addressing high blood pressure, including screenings and blood work, were held for over 1,600 participants.
- 361 and 794 seniors, respectively, attended 22 nutrition classes and 200 physical activity classes.
- 284 smokers participated in one of 58 tobacco cessation activities.
- Media messages promoting proper diet and physical activity were developed, and a Public Service Announcement was run on network television stations, as well as cable channels for Laguna Woods and Leisure World. Newspaper ads, posters and flyers in English, Spanish and Vietnamese were distributed throughout the County.

• A telephone survey of 600 seniors conducted both before and after the media campaign confirmed that the campaign effectively delivered the message of "staying active and eating right is the best prescription for staying healthy."

Pilot Programs at Elderly Nutrition Sites

Program Budget: \$267,000

To enhance the services for the growing, increasingly diverse older adult population in Orange County, ethnically sensitive menus were developed and implemented at select congregate feeding sites.

Outcomes/Current Status:

- Feedback Foundation, Inc. implemented programs for Chinese seniors in Santa Ana, serving an average of 480 meals per month, and for Hawaiian seniors in Huntington Beach serving an average of 180 meals per month. Programs for Latino seniors in central Orange County were implemented at three sites in May 2003.
- Senior Meals and Services, serving the north region of Orange County, implemented a
 meal program for Vietnamese seniors in Midway City serving an average of 60 meals per
 month. A meal program for Latino seniors in Westminster was developed with twelve
 different menus, in consideration of the various Latino cultures.
- South County Senior Services implemented a meal program in February 2003 for Native American/Hispanic seniors in San Juan Capistrano. Approximately 190 vouchers per month are issued.

Door-to-Door Community Program Targeting Latino Elders

The goal of this community program is to inform and link older Latino adults and their families, to available home and community appropriate services to protect their health and well being, and to enhance their social and personal care. "Care Door-to-Door" serves low-income, high-risk Latino elders, with a particular emphasis on isolated, frail older adults.

- Over 2,500 assessments including 1,207 initial assessments, 1,340 in-depth assessments and 553 home safety checks were completed.
- 805 direct links to community resources have been completed and 56 older adults and their families have received educational sessions.
- A support group was organized in response to the prevalent isolation identified among older adults in the target community.
- This program has been a great success; far exceeding it's goals of helping frail older adults.

Friendly Visitor Program

Program Budget: \$150,000

This program aims at promoting optimal health for isolated, homebound seniors by linking them with volunteers for increased social contact and interaction.

Outcomes/Current Status:

• Contract was awarded to Orange County Council on Aging (May 2003). Staff have been hired and Memoranda of Understanding are being established with community partners.

SERVICES FOR THE DISABLED

Mental Health Rehabilitation Center

Program Budget: \$1,470,000

The Mental Health Residential Center Program (MHRC) continues to leverage funding with other sources to maintain local treatment for seriously and persistently mentally disabled adults during FY 2002-03. This rehabilitation program focuses on adults who have a concurrent substance abuse disorder along with chronic mental disability and require a secure residential treatment setting.

- Operating at near full capacity with an average daily census of 61.3 patients, serving a total of 121 consumers.
- Improved stability and continuity of treatment was indicated by an increase in the average length of stay, which doubled from 157 days to 313 days.
- 65% of all discharged consumers went to a less restrictive level of care, compared to 44% in FY 2001-02. The increase is a result of a program developed at the MHRC that prepares clients for independent living in the community.
- All consumers attended prevocational skills training classes.
- 53 participated in on-site educational classes conducted by the local school district, for a total of 1,435 hours. Two consumers obtained G.E.D.s during their stay at the MHRC, and four others are preparing for the test.
- All consumers participated in weekly tobacco cessation education classes, 58 consumers
 expressed an interest in quitting smoking, and 49 reduced the number of cigarettes smoked
 per day and 15 attempted to quit smoking.

Crisis Assessment Team

Program Budget: \$288,875

This dedicated team of mental health professionals is available to respond to community requests to conduct specialized evaluations of adults who may require hospitalization. The team provides a single point of contact for the community and allows for timely follow-up for consumers who may not require hospitalization.

Outcomes/Current Status:

- Since the program became operational in February 2003, the team has responded to 285 calls. 55% of clients assessed did not need hospitalization and were referred for services at the County clinics or other community resources.
- The team assisted a law enforcement agency and family in locating a family member who was reported as a missing person. This person was successfully linked to appropriate treatment.

Services for HIV Disabled Persons

Program Budget: \$200,000

This program seeks to reduce stress of disabled persons living with HIV, first by arranging for nutritional services to meet their nutritional needs and secondly, by coordinating transportation services to help patients access medical and supportive services.

Outcomes/Current Status:

- 546 food bank/pantry orders were distributed to 161 clients from March through June 2003.
- 103 clients took 581 one-way van rides, 2,403 one-way bus trips and 62 one-way taxi trips.

Program for Assertive Community Treatment (PACT)

Program Budget: \$380,601

PACT's goal is to provide intensive outpatient services to mentally ill, disabled persons and thereby increase support systems and assistance needed to prevent their hospitalization and possible incarceration.

Outcomes/Current Status:

• Since the program began services in March 2003, 72 clients have been referred and 23 consumers are currently enrolled in the program. Intensive outpatient services included an average of approximately 7 contacts with each client per month.

II. Tobacco Prevention & Control, Other Addiction Programs & Community Mental Health Services

Total Budget: \$7,684,494 Total Expenditure: \$6,377,157*

Tobacco Prevention and Cessation Programs

Tobacco Free Communities

Program Budget: \$1,720,800

Tobacco-Free Communities (TFC) is a multi-year, comprehensive campaign focusing on community-school linked tobacco education and cessation programs. Funding supports the implementation of a comprehensive program including smoking cessation, media campaigns, youth mobilization, and enforcement of regulations, working through schools and city park and recreation programs.

- This health education program includes the major initiatives outlined below:
- Reducing Orange County residents' exposure to environmental tobacco smoke by 10% in
 four cities by contracting with law enforcement, and Parks and Recreation. The baseline
 was determined by a telephone survey of 1,680 randomly selected households. A 76%
 increase was observed in compliance with the California Workplace No-Smoking Law in
 targeted establishments, 22 large facilities (i.e., parks, churches, corporations) have adopted
 stronger outdoor smoking restrictions.
- A notable decrease in the number of stores willing to illegally sell tobacco to minors was observed as well as a greater awareness of the State law and fines for selling or providing tobacco to minors during a survey of randomly selected merchants.
- In an effort to reduce the prevalence of tobacco use among 15-16 year old students, over 1,300 youth participated in activities to reduce tobacco in their schools and community, including 783 10th grade students who received direct tobacco interventions.
- Two hundred young adults have participated in at least one tobacco prevention activity and 168 persons between ages 18-24 years attempted to quit by enrolling in a cessation program.
- 2,700 high school students participated in Friday Night Live, a school-based peer prevention education program designed to assist youth to help other youth make positive life decisions including decisions regarding the use of alcohol and tobacco.

^{*}Expenditure information based on TSR claim as of June 30, 2003.

Countywide Anti-Tobacco Event

Program Budget: \$15,000

A countywide Anti-Tobacco event was carried out with community organizations to increase residents' awareness of smoking prevention and cessation resources available to them in the county.

Outcomes/Current Status:

- A tobacco awareness event with 25 interactive tobacco education booths including voluntary health organizations, clinics, and community service agencies was attended by at least 2,000 Orange County residents.
- Over 100 youth were involved in an organized activity to remove cigarette butts from the beach.

Tobacco Education Resources for other TSR Programs

Program Budget: \$25,000

Tobacco education materials (e.g., manuals, pamphlets, curriculum, posters and videos) were purchased and distributed to TSR funded hospitals, clinics, schools, medical groups and community agencies.

Tobacco Cessation Services for College Students

Program Budget: \$250,000

California State University Fullerton and Fullerton College were contracted to decrease the exposure of students and staff to environmental tobacco smoke (ETS) and positively impact the knowledge and attitude of college students toward tobacco use.

- California State University Fullerton (CSUF) enacted a no-smoking policy on campus in Spring 2003 that prohibits smoking within 20 feet from any building entrance/exit and air intake vent.
- Over 600 CSUF students learned about ETS and Tobacco Use during 21 classroom presentations.
- 5 of the 13 smokers in a tobacco cessation program had abstained from smoking for 30 days or more.
- At Fullerton College, student usage of the Designated Smoking Areas increased by 40%, thereby reducing students' exposure to environmental tobacco smoke.
- 122 Fullerton college students made an attempt to quit smoking.

Substance Abuse Prevention

Community Based Substance Abuse Prevention Programs

Program Budget: \$415,000

Three community-based organizations were contracted to increase the number of alcohol outlets that enforce a responsible beverage service policy and comply with window advertisement regulations. The school programs were intended to decrease alcohol, tobacco and other drug (ATOD)-related school suspensions, and increase students' perception of being connected to school and community.

Outcomes/Current Status:

- Seventeen alcohol outlets adopted and enforced a responsible alcohol beverage service
 policy that included annual training for staff, making safe transportation options available,
 checking identification of all patrons, and posting signage that promotes responsible alcohol use and sales.
- The number of outlets in compliance with window advertisement regulations increased by 24%.
- Perceptions of connectedness to their school and community increased at both schools and ATOD related school suspensions decreased on one campus.

Mentoring Program for Youth

Program Budget: \$55,000

This program provided professional development and staff support for the Orange County Mentoring Partnership (OCMP), including facilitating collaboration among mentor programs.

Outcomes/Current Status:

- The number of Mentoring Partnership members adopting "Recommended Best Practices" increased by 34% from 53% of the members in 2002 to 87%.
- A corporate mentoring guide to educate businesses on the benefits of mentoring to their
 employees and developing a mentoring leave policy was developed. Guides are currently
 being distributed to OC businesses to gain support for youth mentoring.

Countywide Methamphetamine Partnership

Program Budget: \$75,000

The purpose of this program is to collect research data and maintain a hotline to report suspected use, dealing or manufacturing of methamphetamine (Drug Use Warning Network - DAWN), and to link law enforcement to community-wide drug prevention efforts.

Outcomes/Current Status:

- A conference is planned for October 2003, in which policy makers/community leaders
 from law enforcement, education, health and courts will be asked to identify at least one
 action to help reduce methamphetamine use in Orange County.
- The DAWN program is negotiating with local hospitals to allow data collection. Task
 force members received an initial WETIP report. Plans have been made to increase promotion of the WETIP number.

Alcohol, Tobacco and Other Drug Data Collection

Program Budget: \$239,000

The results of two comprehensive studies (1) "Alcohol, Tobacco and Other Drug (ATOD) Use Prevalence" and (2) "The Circumstances of Drinking Prior to DUI Arrest" were published. Data specific to alcohol/drug related crimes are collected in partnership with 3 law enforcement agencies. This will help to identify problem establishments and locations in these communities. These data may also be utilized to monitor the effectiveness of future substance abuse intervention programs and responsible beverage service training.

Outcomes/Current Status:

- The ATOD Use Prevalence Survey report provides much-needed data on patterns of ATOD use in OC and will help influence intervention and treatment efforts.
- The Circumstances of Drinking Prior to DUI Arrest survey report was published in April 2003. Dissemination of study findings is ongoing through presentations (6) and distribution of report to DUI prevention groups. Study provides a profile of individual factors and environmental circumstances associated with drinking and impaired driving.
- Alcohol and Other Drug (AOD) data collection by Cypress, Los Alamitos, and Seal Beach
 police departments is ongoing since January 2003. AOD problem environments are identified in each community and preliminary action plans have been developed.

Hazardous Drinking in Latino Population

The purpose of these funds is to establish projects to reduce the effect of marketing and promotion of alcohol in Spanish language media.

Outcomes/Current Status:

• Request for Proposals is to be released soon.

Substance Abuse Treatment

Perinatal Substance Abuse Treatment

TSR partially funds a perinatal residential substance abuse services program for 20 pregnant or parenting women and up to 24 of their children, with the goal of increasing the number of women with children that can be served and improving the quality of life for their children.

Outcomes/Current Status:

- 100% of the babies born (n=6) during this evaluation period were drug-free.
- 42% of all clients admitted to the 6-month program at Heritage House North graduated from the program.
- Assessment scores for clients who received 45 or more days of treatment indicated an average 60% decrease in drug use and 48% improvement in the psychiatric status.

Perinatal Transitional Housing Services

Program Budget: \$219,000

Women's Transitional Housing Services commenced in March 2003. The goal of this 6-month program is to increase the number of women able to transition to temporary and then to more permanent housing following the completion of residential substance abuse treatment.

Outcomes/Current Status:

- All 7 (100%) women have found employment/vocational training and 100% of all eligible children (13) are enrolled in school.
- Five smoking cessation classes were offered and one of six smokers has attempted to quit.

Women's Residential Substance Abuse Services

Program Budget: \$300,000

The program goal is to provide residential substance abuse assessment, treatment and transitional housing to women with identified alcohol and drug problems. Five programs have signed the Master Agreement and services commenced on March 1, 2003.

- 36% of 70 clients admitted to women-only programs between March and June 2003 have graduated from the programs. 15 clients are still in program.
- Assessment scores for clients with 45 or more days of treatment indicated an average 60% decrease in drug use and 91% improvement in the psychiatric status. Family and social relationships also improved by 67% on average.

Domestic Violence Program

Program Budget: \$272,020

This program expanded Alcohol and Drug Abuse Services (ADAS) to families with domestic violence cases (DV) involving substance abuse. The goal of the program is to provide effective outpatient assessment, treatment, and counseling to the perpetrators and victims of domestic violence and to reduce the incidence of any substance abuse by both parties.

Outcomes/Current Status:

- 74 clients have been assessed and treated in addition to the 89 DV clients in the previous fiscal year. Five ADAS clients have successfully completed their treatment program.
- Clients who received 45 or more days of treatment revealed statistically significant improvement in psychological, social, and occupational functioning. For the majority of clients (87%), their level of functioning improved (41%) or was stabilized (46%) following treatment.

Alcohol and Drug Treatment Expansion

Program Budget: \$401,000

These funds are intended to expand treatment services focused on adult and juvenile clients with both substance abuse and mental health problems who require residential treatment and outpatient treatment. The allocation includes \$134,000 for residential treatment services and \$267,000 for outpatient treatment services.

Outcomes/Current Status

- Phoenix House Residential Program: 16% of the adults who were treated graduated while 32% remained in this year-long treatment program. Impressively, 39% of the juveniles admitted during FY 2002-03 graduated from the program.
- Dual Diagnosis Outpatient Program: The number of new dually diagnosed clients increased to 161, representing 115% of the anticipated increased annual capacity during FY 2002-03. 73% of the clients successfully remained in program as of the end of the fiscal year.
- During this fiscal year, 30 smoking cessation classes were offered for adults and 43 classes were offered at the juvenile facility. 20% of the adult smokers and 96% of the juvenile smokers who attended one or more classes successfully quit smoking.

Adult Residential Substance Abuse Services

Program Budget: \$200,000

The goal of this program is to provide inpatient detoxification services to adults with identified alcohol and drug problems. Ten residential programs have signed the Master Agreement and services commenced on March 1, 2003.

Outcomes/Current Status:

- 56 clients were admitted into the programs between March and June 2003, and 25% of those graduated from the program while 11 clients remain in program.
- Assessment scores of clients who received 45 or more days of treatment showed over 55% decrease in alcohol and drug use, and over 40% improvement in employment and psychiatric status.

Psychiatric Services for Substance Abuse Programs

Program Budget: \$402,000

The goal of this program is to provide effective psychiatric assessment and evaluation, treatment and counseling to adults and adolescents with identified co-occurring substance abuse and mental illness diagnoses. These services are provided at both County-contracted programs and at County-operated outpatient clinics. The recruitment for the psychiatrist is ongoing.

Outcomes/Current Status:

- With the addition of the TSR-funded clinical staff, the psychiatric treatment capacity of the mental health plan has increased to an average of 1,539 ADAS dually diagnosed clients during this fiscal year.
- From March to June 2003, the psychiatrists at the County contracted programs served 64 clients. 90 clients received services from the Mental Health Care Coordinator. The average waiting time to see a psychiatrist has been reduced from 14 days to 9 days. The psychiatrist at the clinics has served 116 newly admitted dually diagnosed clients since November 2002.

Medical-Psychiatric Beds for Acutely Mentally Ill

Program Budget: \$700,638

This program has made it possible to substantially improve the overall quality of care provided to indigent consumers, and allow the opportunity for many Orange County hospitals to receive reimbursement for the care they would otherwise deliver without remuneration.

- There were a total of 113 admissions from November 2002 through June 2003. Most of the admissions came from local hospital emergency departments.
- A total of 1,095 acute hospital bed days were used this fiscal year, averaging about 5 beds per day.

Mental Health Services for the Homeless

Program Budget: \$180,000

This specialized program was conducted in conjunction with county law enforcement. A team of a clinician and a Santa Ana police officer (Police Outreach Team) was formed to provide a better skilled and more efficient response to all Behavioral Health calls coming into the police department's dispatch, enabling officers to respond to other community calls. Other services included basic health assessment and linkage to treatment for homeless, mentally ill adults with a history of involvement with law enforcement (AB2034), GED pre-testing training, vocational assessment, training and referrals to educational institutes and Regional Occupation Program (ROP).

Outcomes/Current Status:

- Police outreach team responded to 67 Crisis Intervention calls. The team had great success in diffusing and resolving situations that may have resulted in a mental health consumer being arrested. During this period approximately 246 man-hours were diverted from law enforcement, allowing officers to respond to other community calls.
- Fifty-six clients received basic assessment and a written service plan related to medical care. 33 consumers were linked to necessary treatment facilities.
- Basic care and home health care was provided to 56 clients.
- One of 10 consumers who received GED pre-testing training completed the program.
- During this reporting period, emergency room utilization by this population reduced by 57%.

III. Community Clinics

Total Budget: \$10,706,820 Total Expenditure: \$10,199,676*

This allocation enhanced healthcare services provided by community clinics. Services and/or hours of operation continued to be expanded. Outcome measures include increasing access to primary or specialty medical services, expanding access to medical care, strengthening operational capacity, development of a system of care, and external evaluation.

- All community clinics expanded access for primary care as well as dental services by adding staff and equipment and remaining open on weekends. There were over 51,400 primary care patient visits, 1,500 mental health patient visits and 5,000 dental visits (preventive and treatment) during this period.
- A total of over 7,900 health education sessions were provided through Outreach and Education activities.

^{*}Expenditure information based on TSR claim as of June 30, 2003.

IV. Emergency Room Physicians & On-Call Physician Specialists

Total Budget \$9,351,627

Total Expenditure: \$9,351,627*

This allocation provides funding to compensate emergency room physicians and emergency room on-call physician specialists for services for nonpaying patients, contributing to the continued availability of these services. The Emergency Medical Services Fund (EMSF) program continues to have a positive impact in Orange County as a result of the infusion of TSR monies as directed by Measure H.

Outcomes/Current Status:

- Funds have helped augment emergency physician and on-call specialist reimbursements and allowed continued access to healthcare without interruption. No OC emergency departments were closed in either 2001-02 or 2002-03 fiscal years.
- In FY 02-03 more than 77,000 claims for uncompensated care to Orange County emergency rooms were processed with a total anticipated expenditure of approximately \$11.5 million, \$8 million of which is TSR funds.
- While emergency departments in the County continue to face significant overcrowding
 and uncompensated care issues, the EMSF program is assisting in keeping them open and
 ensuring that physicians receive some payment for the services they provide. Without
 TSR funds, the emergency room crisis in Orange County would be a much bigger problem.

V. Hospitals Providing Charity Care

Total Budget: \$2,488,327 Total Expenditure: \$2,488,327*

Orange County hospitals that maintain basic or comprehensive emergency medical services (or trauma centers) for their communities received TSR support in the amount of \$2,488,327 in FY2002-03. This amount was distributed to hospitals for the uncompensated care burden born by each local hospital. The largest distribution of these funds, approximately 23%, was made to UCI Medical Center, Orange County's largest provider of uncompensated hospital care.

- Orange County hospitals serving as paramedic receiving centers and operating at least basic emergency services provided in excess of \$78,617,000 in uncompensated hospital care costs during FY 2001-2002.
- No hospitals were forced to downgrade or curtail their emergency medical services in FY 2002-2003.

^{*}Expenditure information based on TSR claim as of June 30, 2003.

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