

COUNTY OF ORANGE HEALTH CARE AGENCY

BEHAVIORAL HEALTH SERVICES

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March 11, 2010

Notice of Re-Posting for 30-Day Public Review Period for Avenida Villas under the MHSA Housing Program

A 30-day public review and comment period is required for the Orange County Health Care Agency (HCA) to submit an application to the State-administered Mental Health Services Act (MHSA) Housing Program and an additional 30-day comment and review period is necessary for any substantive revisions to the original posting.

The initial public review for the Avenida Villas development ended March 12, 2010. The original posting proposed 10 supportive housing units in a shared-housing format. This re-posting reflects a revision in the number of supportive housing to a total of seven (7) MHSA units. This particular project offers a unique opportunity to provide a combination of rental and shared housing units for MHSA Transition Age Youth. Orange County HCA believes that providing a range of housing options, including rental and shared, is in the best interest of the MHSA TAY population and reflects their expressed preferences in community consultations. In addition the MHSA funds requested has been revised to \$994,000. The changes to the number and type of housing were needed to bring the project into alignment with the program and housing-format preferences delineated by CalHFA

Comment on the proposed development, as attached, must be received by the County prior to the end of the 30th day from the date posted on this notice to be considered for inclusion in the County's final analysis and certification of the application to the State.

We appreciate your feedback and encourage you to direct any questions or comments regarding the proposed development to Judy Iturriaga as follows:

Judy Iturriaga, Service Chief I Orange County Health Care Agency Tel: (714) 834-5048 Mhsahousing@ochca.com

Sincerely,

Mark A Refowitz

Behavioral Health Director



County of Orange Health Care Agency, Behavioral Health Services Mental Health Services Act (MHSA) Office 600 W. Santa Ana Blvd., Suite 510 Santa Ana, CA 92701

Avenida Villas Development

30-Day Public Comment Form March 11, 2010 to April 11, 2010

PERSONAL INFORMATION								
Name								
Agency/Organization								
Phor	Phone number E-mail							
Maili	ng address (street)							
City,	State, Zip							
		MY ROLE IN THE	MENT	AL HEALT	H S	SYSTEM		
	Person in recovery			Probation	1			
	Family member			Education	n			
	Service provider			Social Se	rvi	ces		
	Law enforcement/cri	iminal justice		Other (ple	eas	e state)		
		(СОММІ	ENTS				
Submit Your Comments to								
Judy Iturriaga, Service Chief I								
	Phone: (714) 834-5048							
E-mail: mhsahousing@ochca.com								
Mail: 405 W. 5 th Street, Suite 500								
Mail: 405 W. 5" Street, Suite 500 Santa Ana CA 92701								

DEVELOPMENT SUMMARY FORM MHSA Housing Program

Development Information

County Mental Health Department: Orange County Health Care Agency/Behavioral Health Services
Name of Development: Avenida Villas
Site Address: 9602-9612 W. Ball Road, Anaheim (Unincorporated Orange County), CA 92804.
Development Sponsor: AMCAL Multi-Housing, Inc.
Development Developer: AMCAL Multi-Housing, Inc.
Primary Service Provider: Providence Community Services
Type of Development: New Construction Acquisition/Rehab
Type of Building: ☑ Apartment ☐ Shared ☐ Condominium ☐ Single ☐ Other
Total number of units and bedroom types: 47 units consisting of 29 three bedroom units and 18 four bedroom units.
Total number of MHSA units and bedroom type: 7 of the three bedroom units will be MHSA units.
Total Cost of MHSA Units: \$2,555,231
Amount of MHSA Funds Requested: \$994,000
Requested MHSA funds for Capitalized Operating Subsidies:
Square footage by bedroom of MHSA units: 3 Bedrooms, from 1,010 to 1,070 sq. feet
Contact Information: Judy Iturriaga Service Chief I 405 W. 5 th Street, Suite 500 Santa Ana, CA 92701 714-796-0200

mhsahousing@ochca.com

Orange County County of Orange Health Care Agency Mental Health Services Administration

Section 4.2.1 Project Overview

Avenida Villas Apartments 9602-9612 W. Ball Road Anaheim, CA 92804

Housing Type and Tenant Characteristics

AMCAL is one the largest affordable housing developers in the country and among the most active in California with five 9% tax credit developments funded in 2009. AMCAL is known for high quality design and construction, as well as for well managed and maintained properties that blend harmoniously with the larger community.

AMCAL proposes a workforce housing community consisting of 47 three and four bedroom units. The development will replace a blighted building with newly constructed high quality housing. The development will be four stories of Type V construction over podium parking, serviced by an elevator.

The subject property consists of approximately 36,110 square-feet, approximately 0.83 acres, and is located near the major thoroughfares of Ball Road and Gilbert Street. The property is currently occupied by two blighted and vacant commercial structures that were previously utilized as an orthopedic center/ medical offices and are approximately 11,391 square feet in total size.

The unit mix of the apartments includes 7 MHSA units dispersed throughout the 47 total units and will focus on transitional aged (18 – 25 year old) youth (TAY) as the target population—though as necessary the property will also serve adult MHSA consumers. The community will be restricted to low and very low income Area Median Income (AMI) households by Low Income Housing Tax Credits and other financing for 55 years. The income and unit mix will be as follows:

AMI	3 bedroom	4 bedroom	Total
30%	3 MHSA	3	5
45%	4 MHSA	0	8
45%	4	0	4
50%	14	5	19
60%	0	10	10

The partners in this development will include AMCAL Multi-housing as the developer, The County of Orange Health Care Agency, Orange County Community Services, Providence Community Services as the full service provider, and The John Stewart Company as the property manager.

AMCAL will construct a community room to accommodate all resident services and activities and will be designed to provide meaningful opportunities for tenants to interact and build community. In addition to the primary services support of Providence Community Services which will foster a peer group on and off site, TAY residents would also be supported in their development of life skills through the activities and services provided to all residents by AMCAL, including a learning center with computer assistance, financial fitness education, and job skills training.

This property has been designed to offer the maximum in comfort, security, convenience and livability, with careful thought given to maintaining the costs of construction within a reasonable level.

Orange County County of Orange Health Care Agency Mental Health Services Administration

Section 4.2.5 (D.1-D.5) MHSA Housing Program Supportive Housing and Services Information

Section D1: Consistency with Three Year Program and Expenditure Plan

Orange County Health Care Agency's Behavioral Health Services (HCABHS) Fiscal Year 2009-10 Annual Update to the Three Year Program and Expenditure Plan for MHSA Community Services and Support (CSS), identified a need for permanent supportive housing for transition age youth (TAY) 16-25 years old with Serious Emotional Disturbance (SED) or Serious Mental Illness (SMI) who are homeless or at risk of being homeless and are underserved. Additionally, the County's original MHSA Three Year Program and Expenditure Plan, prepared following an intensive collaborative effort and input from consumers, family members, community leaders, service providers and other interested parties which included community forums and age-specific surveys, found that the provision of supportive permanent housing for TAY, who are homeless or in danger of homelessness, was ranked among the top seven issues identified by community The Orange County MHSA Housing program is stakeholders for this age group. expected to generate approximately 185 Supportive Housing units across all the age categories served. The MHSA Housing program at Avenida Villas directly responds to this identified community need and County priority by directly serving the TAY population with SED or SMI.

Avenida Villas Responds to Identified Need for TAY

AMCAL Multi-Housing, partnering with Providence Community Services as the full service provider (FSP) for MHSA specific resident services, is requesting MHSA capital and Operating Subsidy funding for the Avenida Villas Apartments. This development combines a top-notch developer with experience in MHSA housing with Orange County's strongest full service provider for transitional aged youth, all with the supervision and guidance of HCABHS and Orange County Community Services. The development provides access to on-site services with transportation and a wealth of amenities nearby.

The combination of supportive services and mixing the TAY population with other affordable housing residents will enable the TAY residents to establish a pattern of housing stability, leading to further goals of stable employment, and additional education. The site offers great education opportunities as it is adjacent to Magnolia High School and two blocks from the James Albert School of Cosmetology, as well as being accessible to Fullerton City College, the ITT Technical Institute (technology careers), and Everest College (career college). The development of Avenida Villas will

contribute seven (7) apartment units, making substantial progress toward the county's goal of creating 185 housing units.

Section D2: Description of Target Population to be Served

Avenida Villas will provide seven (7) units of permanent supportive housing for Transition Age Youth (TAY), one of the identified Mental Health Services Act (MHSA) target populations under the Orange County MHSA Housing plan. TAY served in the MHSA Housing program at Avenida Villas will be age 16 through 25 with a diagnosis of serious emotional disturbance (SED) or serious mental illness (SMI). They may be unserved or underserved and may have been in foster care, juvenile institutions or been involved in other criminal justice systems. Individuals served may have a co-occurring substance abuse disorder, be homeless or at risk of becoming homeless, and face employment and/or education challenges. TAY in the program will be of very low income with four units reserved for individuals with an annual income not to exceed 45% of Area Median Income (AMI) and three units reserved for individuals with an annual income not to exceed 30% of AMI. At the time of entrance into the housing, it is anticipated that many of the TAY may have no income other than SSI.

Section D3: Tenant Selection Process

The Full Service Partnership provider – Providence Community Services (PCS) will refer clients of their STAY program to the Avenida Villas Apartments as applicants for permanent housing. Applicants from other community sources will be referred to PCS and HCA for determination of eligibility for the designated MHSA Housing Program units and supportive services. In addition, applicants may also apply for non-MHSA Housing Program units in the project.

Property management staff and PCS will work together to ensure that eligible clients have the information and support they need to complete the application process. PCS will provide assistance with completing the rental application, gathering supporting documentation, providing a point of contact, preparing for the tenant interview, and general assistance throughout the application process. The tenant selection process described below includes sufficient flexibility to house MHSA households who have historically been unable to obtain or maintain stable housing. Applicants with negative background information will have the opportunity to demonstrate that past behavior causing those issues was related to a disability and request reasonable accommodation. The availability of Providence Community Services' supportive social services that can assist a youth in meeting the conditions of tenancy may also be considered in evaluating such information.

Threshold Eligibility Criteria

1. Occupancy Standard

Units will be occupied in accordance with the following standards per three bedroom unit:

- The head of household must be 18 years of age or older, unless he or she is an emancipated minor.
- The minimum occupancy will be 1 individual per unit.
- The maximum occupancy for a shared living unit is one adult per bedroom.
- If adults with children occupy a shared living unit, the maximum occupancy will be 5 people per unit, with not more than three adults.
- If a family with an MHSA certified member occupies an entire unit, this will not be considered shared living, and the standard occupancy of a maximum of 6 people per three bedroom unit shall apply
- When a medical necessity is verified, persons who would generally share sleeping quarters may be assigned separate bedrooms.

2. Income Eligibility

MHSA household's income must be at or below the Area Median Income for the units they are to occupy.

# MHSA Units	# of Bedrooms	% AMI	Income Limits
3	3	30%	\$25,110
4	3	45%	\$37,665

MHSA total household income must be at or below 30 or 45% of the Area Median Income (AMI), depending on which type of unit the prospective resident is applying for. For shared housing units, the combined income of all individuals in a 30% unit must be at or below \$25,110. Similarly, the total income for all three individuals in a 45% unit must be at or below \$37,665.

3. MHSA Set-Aside

The MHSA set-aside will be seven (7) units out of a total of 47 units at the property, or 15% of the units.

4. Rent

For units with an MHSA Housing Program capitalized operating subsidy,

The maximum MHSA rent is based on the maximum allowable tax credit rent at 30% or 45% AMI, depending on the rent level of the unit which the prospective resident is applying for. Note that the tenant portion of the rent will be 30% of the current Supplemental Security Income/State Supplemental Program (SSI/SSP), or 30% of income, whichever is higher. Units may be utilized on a flexible basis for shared housing, or to house families with at least one member who is MHSA certified. If the unit is used for shared housing, then each resident will be responsible for a proportion of the rent based on the number of bedrooms which they occupy. For example, in a three bedroom apartment shared by three individuals, each would pay the tenant portion of 30% of income, up to a maximum of one third of the rent, and each will have his or her own separate lease. In a three bedroom apartment shared by one individual

and a mother and child, the individual would be responsible for one third of the rent and the mother would be responsible for two thirds of the rent for the two bedrooms which she and her child occupy.

5. Other MHSA Eligibility Criteria

The applicant must be an adult, ages 18 to 25 with a diagnosis of a serious emotional disturbance (SED) or serious mental illness (SMI), as defined in California Welfare and Institutions Code § 5600.3 (a) and (b) must be homeless or at risk of homelessness, as defined in Section 2.2: MHSA Housing Program Target Population within the Mental Health Services Act Housing Program Application.

An experienced team is critical to the success of an MHSA development. The Team partners at Avenida Villas - Providence Community Services (FSP) and John Stewart Company (property Management Company) - both have experience working with the target population. Providence Community Services and the John Stewart Company are committed to working with team approach, with Providence providing support services to applicants as they negotiate the tenant selection process and John Stewart Company carrying out the tenant selection process in their Property Management role. AMCAL Multi-Housing has also developed a mixed tenancy affordable housing project with an MHSA component.

1. Program Eligibility:

If an applicant is referred through PCS, the property manager will contact PCS to confirm that a TAY applicant has been certified as MHSA eligible including meeting the criteria of SMI and homelessness or at-risk of homelessness. If the applicant is not referred through PCS, then PCS will coordinate with the applicant and the Health Care Agency to determine MHSA Housing Program eligibility. The HCA MHSA Housing Program staff will certify applicants as MHSA Housing Program eligible using a standardized process for the MHSA funded units—that process is attached as an appendix to this document.

2. Preliminary Application:

If the applicant is certified as MHSA Housing Program eligible, the applicant will be given the Avenida Villas tenancy package consisting of a description of the property, a preliminary application, and a list of required documentation that the applicant will need to bring for their housing interview. The property manager will inform the PCS case manager that they have provided an application to a particular client and PCS will provide support to the applicant through the application process. Program eligible applicants will turn in their pre-application to the property manager. If the pre-application is incomplete, the property manager will contact the applicant to request missing information and, with the applicant's consent, will also follow up with PCS.

The site Property Management Administrator or a representative of the managing agent will initially interview all applicants. Note that applicants can elect to have a PCS staff person attend the interview to assist them through the tenant selection process if they

so choose. It will be the responsibility of the site administrator or management agent to inform the applicant in writing of their approval or rejection.

Management will notify applicants who are rejected, in writing and provide a reason for their ineligibility. The applicants will be informed of their option to appeal this decision.

3. Wait List:

Once the pre-application is completed, the applicant will be placed on a wait-list. Pre-applications will be date and time stamped and applicants will be added to the wait-list in chronological order. If more than one applicant on the wait-list qualifies for the unit, the pre-application with the earliest date will be the first invited for an interview. The remaining qualified applicants will be maintained in chronological order and the same process will be followed when an MHSA unit/bedroom becomes available.

When management receives the next 30-day notice, it will be the responsibility of the site administrator to notify the applicant at the top of the waiting list. If that applicant turns down the unit, management will then proceed to the next person on the waiting list.

If an applicant who is contacted for an interview turns down the unit, management will proceed to contact the next eligible applicant on the wait list. If an applicant on the wait list turns down two units offered to him/her, he/she may be removed from the wait list.

Applicants on the waiting list will be notified that it is their responsibility to advise the property manager of any address changes, and that if they cannot be contacted by mail or through an alternate contact, either for vacant units or in the course of a waiting list update, they will be dropped from the waiting list.

4. Interview and Full Application for Tenancy:

When a unit becomes available, the property manager will contact the next eligible applicant on the wait list to set up an interview and will confirm the documents that the applicant needs to bring to the interview. The applicant may bring a third party of their choice to the interview which may include, but is not limited to the PCS case manager. The case manager at PCS will also be informed any time that their client is contacted about an available unit to help ensure applicants have access to the supports and services that will assist them throughout the application process. In addition, applicants will be expected to provide required information or documentation within seventy-two (72) hours once requested.

In addition to the application verification process outlined below, the following minimum criteria will be required:

- <u>Safety:</u> Any individual whose tenancy is a direct threat to the health or safety of others or the property of others will be denied tenancy.
- Pets: Pets are not permitted subject to the property's pet policy.

5. Application Verification Process:

At the interview, applicants will be requested to sign releases and forms that allow the property manager to verify the information on their application. All income will be verified in writing by the income source indicated on the income certification form.

Incomplete, inaccurate or falsified information will be grounds for denial of the application or subsequent termination of tenancy upon later determination of information being falsified.

- Income Verification: Income will be verified by a third party, including but not limited to: employment, savings, disability income, government assistance, child support / alimony. Applicants must not exceed the maximum income limits as established by the Tax Credit Allocation Committee of The State of California and must have a minimum income of two times their net scheduled rent payment.
- <u>Employment</u>: Income calculations are based on the applicant's annual gross (anticipated) income for the following 12 months. Annual gross income includes income from any and all assets.
- Other income: Income from Pensions, Disability, Social Security, Government Assistance, A.F.D.C., food stamps, etc. will be verified.
- Assets: All assets, including bank accounts will be verified in writing.
- Section 8: Section 8 vouchers or certificates will be verified in writing.
- Credit Check: Credit reference will be required for all adult household members over 18 years of age. To ensure flexibility for applicants at Avenida Villas, this credit check component of the tenant selection process shall not deny an MHSA Housing Program applicant with a poor credit history or a history of nonpayment of rent as the MHSA units will be supported through a Capitalized Operating Subsidy. For applicants without a verified operating or rental subsidy, credit will be approved or denied by a third party company based on their credit scoring system as follows:

Credit scoring is a system that creditors use to help determine whether to grant an individual credit. Information about how an applicant manage their credit, including bill paying history, late payments, collection actions and outstanding debt is collected from credit application and the credit report.

Using a statistical program, creditors compare this information to the credit performance of consumers with similar characteristics, a credit scoring system awards points for each factor that helps predict who is most likely to repay a debt (or, in this case, fulfill the lease). A total number of points – a credit score – helps predict how creditworthy an applicant is, that is, how likely it is that they will make the payments when due.

Bankruptcies: The applicant will be considered under these conditions: Discharged bankruptcies must be no less than two years old. There can be no new negative credit.

Rental History: Rental history will be verified by contacting previous landlords when available. Applicants with negative rental history or those who have been evicted, or have outstanding balances owed to current or previous landlords will be denied.

Current landlord references will be obtained when available. Landlord references will help determine rental history including but not limited to non-payment of rent, repeated disruptive behavior, and late rent payments. Eviction and Unlawful Detainer within the last five years will be grounds for ineligibility.

If landlord references are not available, personal references, other than family members, will be required. Required references can be provided by staff of a homeless shelter, other homeless service providers, social workers or others involved with the applicant in a professional capacity, together with as much information as possible about where the applicant has been living for the past 3 years. Landlord, personal, or other references must indicate the ability to care for the property and pay rent on time, as well as the ability to peacefully co-habit with other residents.

- Criminal background: Criminal background checks will be conducted on all adults, in the qualified household, who have satisfied all income, credit report, and home visit requirements. A negative criminal background may be basis for denial if it indicates an applicant's inability to meet the terms of the tenancy or poses a jeopardy to the health and safety of the premises for other tenants and staff in the Development.
- Home Visits: A home visit report and inspection may be conducted by Management. After applicant has satisfied all income and credit report requirements.
- Verification MHSA Housing Program Eligibility: HCA staff will provide verification of MHSA Housing Program eligibility.

6. Approved Applicants (contact/lease-up procedure):

Following the interview, the property manager will contact approved applicants to set up a time for property orientation, signing of the lease, and scheduling the move-in date. The property manager will notify the PCS case-manager when the applicant is approved.

7. Rejected Applicants:

Rejected applicants/households will be notified in writing of the reason for rejection. The referring FSP and/or prospective resident may resubmit the application for reconsideration if the conditions that resulted in the original denial change.

Special consideration will be given on the MHSA units and the extent the prospective resident or their case manager can provide evidence of case management and a service plan that is able to address the reason for denial in a manner that is acceptable to the property manager, they will be approved for occupancy. This will be done proactively before an applicant is rejected, to avoid prospective residents from having to go through the rejection and reapplication process.

The collaborative efforts of AMCAL Multi-Housing, Providence Community Services, and The John Stewart Companies will ensure that all qualifying MHSA applicants will have the opportunity to be considered under the application process for upcoming vacant units.

8. Fair Housing:

Applicants will not be discriminated against as set forth in the State and Federal Fair Housing Guidelines. The property will comply with all federal, state, and local fair housing laws and with all equal opportunity requirements and will not discriminate against any individual wishing to apply for residency due to race, color, creed, national or ethnic origin or ancestry, religion, gender, sexual orientation, age, disability, handicap, military status, source of income, marital status or on any other arbitrary basis.

Section D4: Supportive Services Plan

<u>Overview</u>

Providence Community Services' STAY Process Full Service Partnership opened its doors in 2006 and is funded through the Mental Health Services Act. STAY Process serves youth ages 16 through 25 who are transitioning into adulthood. Referrals come from children's mental health services, foster care, juvenile justice settings, schools, and various children's systems of care, self, and the community at large. The young adults in the program share a life experience that includes a serious mental health diagnosis that interferes with their ability to be successful in at least one area of their lives. Based upon the priorities identified in the Transitional Age Youth (TAY) MHSA Workgroup and consistent with those specified in the DMH three-year program and expenditure plan requirements, these youth and young adults include:

- School-age youth unable to function in a mainstream school setting because of emotional problems
- Seriously Emotionally Disturbed (SED) youth at risk for out-of-home placement
- SED youth whose families are homeless, or themselves are homeless, including those living in motels because of a lack of permanent residence
- SED youth who are in the foster care system
- SED youth who are exiting incarceration in the juvenile justice system or the adult correctional system
- SED youth who are aging out of the foster care or juvenile justice system

- SED children of parents who themselves have a serious mental illness
- Uninsured SED youth and young adults
- SED youth or young adults who are not being served or are underserved because of linguistic or cultural barriers
- Youth or young adults with multiple psychiatric hospitalizations
- Youth or young adults who are losing Wraparound funding because of aging out of the child welfare system
- Youth or young adults experiencing their first episode of psychosis

STAY Process provides 24-hour a day, seven days a week voluntary intensive case management, outpatient services, psychiatric services, medication support, crisis intervention, individual, group and family therapy, other forms of therapy that benefit TAY and that TAY enjoy, such as art, music, golf and equine therapies, supported employment and education, transportation, housing assistance, benefit acquisition, respite care, integrated services for co-occurring disorder treatment and community integration and social support services. These voluntary services are wrapped around TAY to address their diverse and unique needs and reduce barriers to wellness, recovery and resiliency. Recovery is the vision that guides STAY Process and that creates an age-appropriate, culturally sensitive model for service delivery. Recovery values self-determination and respects the right for each TAY to choose her/his own goals. This approach, intentional care, is a principle of recovery and is hugely important to youth and young adults. Intentional care, when combined with motivational interviewing and harm reduction techniques, is highly effective in working with TAY. Motivational interviewing and harm reduction techniques tap into the ambivalence that is common among youth and young adults, capitalize on ambivalence as an opportunity for change and provide a step-by-step, self-paced path toward wellness, recovery and resiliency goals. Supported by a team of STAY staff, TAY recover hope for the future and discover strengths, skills and abilities that empower them to change, achieve their self-determined goals and develop into self-sufficient, capable and healthy adults.

Supportive services for TAY living at Avenida Villas will be staffed by two Personal Service Coordinators (PSCs), who will provide services on-site to approximately 17 to 19 TAY living in the seven combined family rental and shared units for a minimum of four hours per day, every day of the week. Three Community Integration Specialists (CISs) will support TAY to develop, plan and lead group activities in the Avenida Villas and Orange County communities to increase TAY abilities to access services and resources that enhance their wellness and ensure that their basic needs are met. The CISs will take turns to outreach and engage TAY living at Avenida Villas everyday between Monday and Friday. One Occupational Therapist will make weekly visits to each apartment unit to recommend modifications to the physical environment or independent living skill, such as cooking and cleaning, to optimize the TAYs success. In addition to providing services in the unit the PSCs, CISs, OT, other STAY Process staff, and TAY will create a community space in the community room and office space provided by the apartment management company for group activities and meetings. TAY living at Avenida Villas will strongly be encouraged to access off-site, community resources that include STAY Process, its psychiatrist, public health nurse, three

therapists, 22 more PSCs, Housing, Employment and Education Coordinators, peers, TAY computer lab, and community kitchen. TAY also have access to STAY on-call, which directly connects TAY in crisis to a PSC after regular business hours,. TAY who demonstrate increased ability to manage independent living along with increasing school or work commitments will gradually be encouraged to obtain services progressively offsite as another step toward recovery and independence.

Youth participating in a focus group offered excited comments about the prospect of this housing opportunity. During the planning phase of the MHSA Housing Program, each Full Service Partner's clients were surveyed about their preferences for housing. FSP groups surveyed included the following populations, all of who met the criteria of having a serious and persistent mental illness and were homeless or at risk of homelessness: older Adults, over the age of 60, adults ages 18 – 25 but generally over age 25 in three different FSPs, and TAY ages 18 – 25. The survey participants at STAY were the one group who enthusiastically endorsed the idea of living with roommates and were open to shared housing as a first step into independence, which parallels the preferences of most young people. In addition the STAY group, similar to all groups surveyed, stressed the importance of safety in their housing, and having roommates adds an additional sense of security to the living environment.

The STAY program currently has approximately 45 parents participating in the program, and at least six of these parents have more than one child. Therefore it is important that our program have a housing choice that provides these young parents with appropriate options reflective of their needs. Some of the young mothers in the program have spontaneously begun pairing up in their housing as a way to provide each other support with the household and childcare responsibilities they face as they work toward recovery and building strong social networks. Single TAY without children will be offered a private, locking bedroom within a shared three bedroom apartment unit at Avenida.

The community surrounding Avenida apartments includes a wide range of amenities and opportunities for TAY tenants. Brookhurst Center, a large shopping complex, is across the street from Avenida Villas and both an elementary school and a high school are one block in the other direction. Seven childcare centers are within one mile of Avenida apartments, including a Montessori school. There is a high school in the immediate vicinity and a variety of job training schools nearby, and both a Community College and Cal State Fullerton are easily accessible via public transportation. Finally, the site is close to a broad range of employment opportunities along with public transit.

DESCRIPTION OF SERVICES

<u>Primary service provider and specific experience providing supportive services to the target population</u>

STAY Process (The Process of Supporting Transition Age Youth) will be the primary service provider working with the target population. STAY Process began enrolling TAY

in August 2006 guided by the philosophy of recovery. Although recovery mental health services had traditionally focused on individuals who had fully reached adulthood, STAY Process believed that recovery would provide a new vision for young adults who had been struggling with themselves and others throughout their lives. STAY Process also provides wraparound services to TAY to help stabilize their lives and reduce a range of barriers to a healthy future. Combining wraparound services with the philosophy of recovery, STAY Process supports TAY who are not yet ready for independence and adulthood, who are not hopeful about their future as adults and who yet on some level want to be well and resilient as adults. STAY Process program participants have been successful in reaching some of their goals, including a 73% drop in psychiatric hospitalizations, 77% drop in incarcerations and 66% drop in homelessness between pre- and post-enrollment among currently enrolled program participants who have histories of hospitalization, incarceration and homelessness, respectively.

Description of proposed services

The target population, TAY, includes 16 through 25 year olds (residence at Avenida Villas will be limited to TAY over the age of 18 or who are legally emancipated as all youth will sign a lease agreement) who are homeless or at risk of homelessness and have a serious and persistent mental illness, which is reflected through assessment and a history of SED, psychiatric hospitalization, incarceration, out-of-home placement and family instability. These experiences bring a number of challenges to and opportunities for what TAY have largely lost, hope. TAY are likely to have been unsuccessful in maintaining housing, a job and a course of study. They are likely to have difficulty reading and responding to social cues, interacting with others in a level manner and simply getting along with others in general community settings. This range of challenges indicates why housing stability is difficult for TAY without supportive services. It also reveals opportunities for STAY Process to provide wraparound, recovery services that instill hope among TAY and help them learn how to be empowered adults who are able to maintain their own home.

STAY Process will provide wraparound, recovery services to TAY living at Avenida Villas. Care will be coordinated by an assigned Personal Service Coordinator (PSC), who will partner with each TAY to access and utilize services and resources that meet the TAYs goals and needs. STAY Process in collaboration with the TAY design an individualized Procovery Plan, which outlines goals, strengths and barriers to reaching goals. The Plan also outlines staff assigned to work with the TAY on different goals. Some goals will be reached with the assistance of one staff, whereas other goals will involve multiple staff. All TAY who live at Avenida Villas will have a Procovery Plan that includes housing stability as one of her/his goals. The TAY and PSC will oversee progress toward all goals, and the PSC will follow-up with the TAY and coordinated staff when challenges either hinder or stall a TAYs progress. The Procovery Plan is as a result a living document that the TAY continually updates and modifies as she/he achieves goals.

TAYs have a range of goals, which call for flexibility in how and when STAY Process provides services and a "whatever-it-takes" attitude. For example, TAYs who have difficulty leaving their home and interacting in the community can agree with their PSC or Community Integration Specialist (CIS) to be transported to and from the STAY Process site to reduce this barrier to change and to allow these TAY to focus on improving socialization skills. This is an important goal for many TAY, and STAY Process has designed the physical layout and appearance of the office toward this goal. The STAY Process office offers an open, loft-like setting where TAY can naturally interact with others, a separate space with computers and a printer, a quiet area with comfortable seating and books and a kitchen with refrigerators, a stove, cooking equipment, microwave, toaster oven and vending machine. STAY Process staff have been trained to welcome everyone and outreach and engage all TAY, especially if the TAY is uncomfortable talking with diverse people. Additionally, through TAY-run, weekly Community Meetings, cooking classes and parenting classes and TAY-run events, such as the TAY art show and rummage sale to raise funds for Haiti, STAY Process participants are strongly encouraged and supported by staff and the availability of flexible program funds, to continue to build their social integration, communication and community-building skills. In addition to the open community TAY have access to four private rooms for confidential conversation or meetings.

For example, we have TAYs who have been hospitalized for suicidal ideation and want to reduce their suicidality. The TAY and his/her PSC will develop a Wellness Plan, which includes preventive and responsive steps that the TAY will take to reduce suicidal thoughts and feelings. The TAY may seek out a therapist, rebuild relationships with family members and friends, journal and learn how to play the guitar. TAYS have access to the on-call system, which is a crisis line for evenings, weekends and holidays that PSCs share. If hospitalized, STAY Process will coordinate a seven-day follow-up starting with discharge, involving daily wellness checks, scheduled appointments with psychiatrists and therapists and support in transitioning back into the home and community.

Education and employment goals will be regularly discussed with all TAY. They meet with the PSC and the Education and Employment Coordinators, who assess the TAY and help map out a course of action, including identifying community resources and scheduling a series of appointments during which, for example, the Education Coordinator supports the TAY by providing transportation to and from a city college orientation or by shadowing the TAY completing a financial aid application. The Employment Coordinator works with TAY who want to work and are not yet job ready by offering them supported employment opportunities in community-based organizations and small businesses. STAY Process pays the hourly wage for TAYs who are working in six-month, part-time positions that also include employability classes and on-the-job coaching. Supported employment opportunities that are near Avenida Villas will be earmarked for TAY residents.

Other TAY goals will involve services such as regular appointments with the STAY Process' psychiatrist for assessment, treatment and medication and therapists for

individual, family and group therapy. TAY can be linked to art, music, golf and equine therapies. Money management, linkages to health care, dental care, and substance abuse treatment and groups, linkages to faith-based organizations and linkages to food banks, and discount and used clothing stores are frequently utilized services. STAY Process also has access to flexible funds that TAY can utilize for emergent needs and to purchase items essential to reaching their goals.

It is important to note that TAY must develop a proposal to a team of STAY Process staff for a supported employment position and for requests for general and educational funds over \$50. STAY Process staff assist TAY with the proposal, which must outline the purchase, the cost, community and personal resources and how the funds will help the TAY toward her/his recovery goals. Through this process TAY are centrally involved in their recovery, learn how to develop and present a proposal, and acquire budgeting and planning skills with the support of staff.

For housing services, specifically, PSCs, TAYs and the Housing Coordinator meet when a TAY first enrolls and on a monthly basis thereafter to assess the housing needs of the TAY. After assessment at enrollment the TAY chooses a housing option that best matches their strengths, skills and needs. Housing options include board and care, sober living, room and board, room for rent and apartments. The Housing Coordinator, PSC and TAY come to a mutual agreement on how much of the rent the TAY will pay and how much the TAYs portion will increase each month until self-sufficiency. The TAY is encouraged to advocate for her/himself, communicating how much the TAY can afford and the pace at which the TAY believes she/he can reach self-sufficiency and pay the rent independently. The PSC and TAY then work together to maintain housing, build skills to pay rent on time, keep a clean and safe home and be neighborly. As TAYs increase their housing skills and capacities, TAYs seek out housing options that are gradually less restrictive. PSCs and the Housing Coordinator support steps toward this goal of self-sufficiency. The Avenida Villas Apartments will provide a needed affordable housing option to STAY participants who are ready for independent housing with supportive services readily available to enable success in achieving housing stability.

In addition to developing housing options in the community, acting as liaison between STAY Process and housing resources and helping TAY understand lease agreements and housing options, the Housing Coordinator tracks and monitors overall program progress toward housing self-sufficiency goals. From December 2009 to January 2010, about 55% of TAY receiving a housing subsidy from STAY Process increased their portion of the rent by an average of \$84.

Services that Support Housing Stability

Services that support housing stability for TAY will serve as a critical resource in this population. Two Personal Service Coordinators (PSCs) will rotate on-site duty Sunday through Saturday to support TAY to maintain their housing, build skills to pay rent on time, keep a clean and safe home, and be neighborly. The two PSCs will be assigned

an equal share of the total caseload of TAY living at Avenida Villas for the purposes of managing paperwork but will be expected to build solid working relationships with all TAY on-site. Both PSCs will coordinate care with assigned TAY and develop a Procovery Plan outlining goals, strengths that will be utilized to reach goals, barriers to success and diverse STAY Process staff assigned to work with the TAY on specific goals. The PSCs will make daily visits to apartment units and will assist TAYs with an array of housing challenges, including how to ask a neighbor to turn down the music, where to find affordable items to furnish and decorate the apartment and how to resolve conflicts with roommates. PSCs are trained to respond to psychiatric and medical crises and emergencies and have easy access to therapists, supervisors, other PSCs and program director for additional support. PSCs are also able to assist with nonviolent conflict resolution. TAY who have not yet developed the skills to resolve conflicts and disagreements in a level manner will benefit from the added support of PSCs who will encourage open, respectful communication, anger management techniques and discussion that ends in compromise. We foresee conflicts and issues that are typical of roommates and that may arise between TAY and other Avenida Villas residents. PSCs will work with TAY to resolve all conflicts and issues amicably.

Three Community Integration Specialists (CIS) will also rotate on-site duty Monday through Friday to support TAY to create and lead group activities that increase TAY integration in the community, such as potluck meals, town hall resident meetings, movie screenings, book clubs, visits to the food bank and used clothing stores, the public library, and poetry slams. CIS's will be on site between 2 and 3 hours per day on average, depending on individual needs and types of activities planned.

The Occupational Therapist (OT) will visit each apartment unit once per week to meet with TAY and assist them in improving their functioning within the home. The abilities to cook your own meals and to keep your home clean are two independent living skill sets that are among the most important in life for successful independent living. The OT will assess the nature of the TAYs impairments and their impact on functioning within the home. The OT will then recommend modifications to the physical environment or the task itself to optimize the TAYs success and satisfaction. OTs will meet with PSCs and TAYs once per month in the apartment to exchange information, review progress made toward goals, set higher level goals as TAYs progress and adjust level of support to ensure housing stability.

PSCs, CISs and the OT will meet with TAYs, Housing Coordinator, other STAY Process staff and property management once per month in the apartment to exchange information, review progress made toward goals, and adjust the level of support to ensure housing stability. PSCs will additionally meet with property management on-site to collaborate on supportive services that assist TAY with maintaining successful independent living. These meetings will offer the opportunity to keep both parties in the loop, identify emerging problems and be creative in developing solutions and new ideas to support TAY and make this plan successful.

Process for Assessing Supportive Service Needs

All STAY Process participants are assessed for supportive service needs, including supported housing, when entering the program. This assessment consists of a multifaceted biopsychosocial assessment tool which assists staff, including PSCs, CISs, therapists, psychiatrist, occupational therapist, public health nurse and Employment, Education and Housing Coordinators, in developing a master treatment plan and Procovery Plan, which guide service provision. Assessment is an ongoing process, however, which at STAY Process consists of a great deal of active listening and participant involvement, where participants are encouraged to self-select those supportive services they feel would most likely assist them in their road to recovery and to have a successful housing placement. Ideally, TAY would need less supportive service over time, but setbacks can occur and commensurate adjustments to the level of service will be made as needed. Updates and modifications to the Procovery Plan are made on a continual basis, as TAY meet with STAY Process staff frequently for service and monthly for team consultations. Additionally staff meets daily for check-ins and weekly for more extensive meetings, which allows for continual assessment of TAY progress toward goals and the need for adjustments to the level of supportive services provided.

Supportive services that promote wellness, recovery and resiliency

Supportive services for TAY living at Avenida Villas will promote housing stability and wellness, recovery and resiliency. Through on-site services provided by PSCs, CISs, and the OT, TAY will gain a sense of belonging to an apartment community, experience what it's like to make an apartment a home and enjoy the feeling of being capable and able to live in a community setting. Motivated by the satisfaction of having one's own home, TAY will be empowered by supportive services that help them acquire social and independent living skills. Social skills include the ability to discuss with the apartment manager needed repairs, to ask to borrow a vacuum cleaner from the neighbor and to respond easily and respectfully to neighbors asking TAY to turn down the music. PSCs. and CISs may role model social and independent living skills, provide different options for addressing various situations and support TAY as they try out new things. These staff will provide a range of off-site services, as well as including linkages to community resources for food, entertainment, recreation, exercise, faith-based, mental health, medical and dental needs. Independent living skills include learning to use the stove and oven, to read a recipe and shop and budget for ingredients and to clean the living room, kitchen and bathroom. The OT will be hands-on and on-site to promote independent living skills. Acquiring social and independent living skills is empowering, and the sense that a TAY gets from being able to manage her/his own life means wellness, brings hope for the future and builds resiliency against setbacks.

These housing supportive services reflect our vision of recovery and are consistent with the approach that STAY Process routinely takes when providing services to all TAY who are program participants. STAY Process services are based on the vision that TAY have hope for themselves and their future, are empowered and self-sufficient and are increasingly able to take on and fulfill meaningful adult roles, including having and

sustaining a home for themselves. A central principle of recovery is intentional care, which suits TAY well. TAY want to have options and frequently need support and encouragement to choose among options and then follow through to get what it is that they want. Avenida Villas will be an option that TAY will want. Intentional care guides STAY Process staff to respect the TAYs right to choose housing and to choose Avenida Villas. STAY Process would then help TAY sustain Avenida Villas housing using wraparound and housing supportive services in combination with motivational interviewing techniques, which have been valuable in supporting TAY who desire a change in their life and are considering how to make change happen. Motivational interviewing techniques are effective with TAY, who often are ambivalent about themselves, their futures and how to make a change in their lives. By tapping into their ambivalence, participants have become motivated to hear about different options, including the options of remaining homeless or living in an apartment. Motivational interviewing techniques include avoiding arguments, validating the TAYs experience, accepting 'no' and resistance to change and sharing with TAY observed discrepancies between what a TAY says and what a TAY does. Harm reduction techniques, also developed primarily to reduce substance abuse, further empower TAY who have decided to make a change and seek to gradually ease into it, diminishing their harmful behaviors to a benign level rather than expecting themselves to drastically give up a habit all at once. Intentional care and motivational interviewing and harm reduction techniques are effective in supporting TAY toward a range of recovery goals, including goals pertaining to housing stability.

Staffing pattern, on-site/off-site settings, TAY to staff ratios and frequency of contact

Services will primarily be provided on-site at Avenida Villas and off-site at STAY Process

On-site at Avenida Villas

Personal Service Coordinators Will act as coordinator of care and ensures assessment and development and implementation of Procovery Plan. TAY to staff ratio ranges from 17:2 or 19:2, depending on the number of participants. PSCs provide much of the three hours of care per week that TAY receive and can provide all three hours in one visit or divide it across the week. Weekly service is commonly shared with multiple staff members, who will visit TAY and work on different assigned goals. Both PSCs will be available to all TAY on an as-needed basis.

Community Integration Specialists will assist TAY with accessing resources and services in the community to reach social and wellness goals. Will assist TAY with developing and leading community recreational activities for TAY and for Avenida Villas residents to enhance socialization and wellbeing. Will continuously and almost daily outreach and engage TAY for planning and leading individual and group activities. Occupational Therapist Will assess TAY for impairments to functioning and assist TAY with learning independent living skills specific to cooking, cleaning and maintaining a home. The OT will visit each of the seven apartment units once per week.

Off-site Services at STAY Process

Off-site services will be provided at STAY Process (2215 N. Broadway, Suite 200, Santa Ana, CA 92706). Off-site services available include the following:

Education Coordinator will assess TAY educational history, collaborate on plan to reach educational goals and provide information and guidance on appropriate educational resources. The educational coordinator will meet with TAY at intake and thereafter as determined by the individual's Procovery Plan.

Employment Coordinator will assess TAY employment history, collaborate on plan to reach employment goals and provide information and guidance on appropriate employment resources. Meetings with TAY will occur at intake and thereafter as determined by the individual's Procovery Plan.

Housing Coordinator Will assess TAY housing history, collaborate on plan to reach housing goals and provide information and guidance on appropriate housing resources. Meetings with TAY will occur at intake and on a monthly basis as needed.

Therapists/Recovery Specialists Will assess TAY mental health and social history, collaborate on a plan to reach mental health goals and provide information and guidance on mental health and wellness. Therapists meet with TAY at intake and according to a schedule of appointments, as determined by goals set forth on the individual's Procovery Plan.

Public Health Nurse Will assess TAY health status and medical history, collaborate on plan to reach health goals and provide information and guidance on physical health and wellness. The R.N. meets TAY on an as needed basis.

The Psychiatrist will assess TAY psychiatric status and history, prescribe medication, collaborate on a plan to reach mental health goals and provide information and guidance on mental health and medication. The psychiatrist will meet with TAY once or twice a month as determined during the assessment process, or more frequently as needed.

Off-site Services and Community Linkages

Community linkages are highly valued at STAY Process. Access to and utilization of community resources and services that promote wellness and ensure self-sufficiency are routinely emphasized and occupy most conversations between TAY and STAY Process staff. From enrollment TAY are encouraged to think about how they will sustain themselves and the importance of becoming familiar with, accessing and utilizing community linkages for social support, recreational and creative outlets and to meet their basic food, clothing, housing and medical needs. Many TAY are new to accessing and utilizing community linkages and begin their learning about community

linkages by trying out and getting comfortable with public transportation options for getting her/himself back and forth between home, STAY Process and other places in the community.

Approach to providing supportive services to TAY, addressing their specific needs and issues and protecting their privacy

STAY Process staff have been trained to respect and protect the privacy of TAY. Protected Health Information (PHI) is described to TAY upon enrollment, and the appropriate forms are completed fully with all required signatures. PHI paperwork is contained in individual TAY charts, which are stored in a locked filing cabinet behind a locked door. Access to PHI can be given and revoked at anytime by the TAY and only the TAY. Additionally, STAY Process staff has been trained on how to respond to questions from individuals who do not have TAY-approved access to their PHI, which further ensures that the TAYs privacy is protected.

STAY Process staff are strongly committed to protecting the privacy of TAY. Intentional care, which is a principle of recovery, emphasizes the importance of choice and self-determination. TAY may choose who is privy to their PHI and therefore who is involved in their recovery. As a result, TAY sense greater ownership of their recovery and usually invest themselves more fully in it. Motivational interviewing and harm reduction techniques are essential to recovery and have been highly effective in the process of TAY deciding who is allowed access to PHI and who is not. By tapping into ambivalence, the desire to change, fears and risks around actually choosing an option and going through the steps of trying something new, motivational interviewing has shown TAY how to weigh pros and cons, gather and assess information, solidify decision-making skills and develop good judgment. Harm reduction techniques are also useful, supplying TAY with a step-wise approach to deciding which people have access to which types of PHI and in what contexts. STAY Process staff use recovery as an approach to providing supportive services to TAY, addressing their specific needs and issues and ensuring that their privacy is protected.

SELF-DETERMINATION AND INDEPENDENCE

STAY Process' vision is that all TAY have hope, are empowered, are responsible for themselves and engaged in meaningful adult roles. Our mission is to support our participants as they discover and decide what it is they want for themselves and how to obtain their goals, because TAY who determine their own goals are more motivated and develop strengths, abilities and skills that are applicable to many aspects of their adult lives and that empower them to become independent adults.

Specific to housing stability, STAY Process' goal is to support TAY who want to be independently housed and able to pay their rent in full. It will involve services that emphasize budgeting, identifying public sources of income, providing assistance for completing paperwork and qualifying for public sources of income, providing supportive

employment opportunities, encouraging TAY to obtain and maintain competitive employment positions and completing school or vocational programs.

HOUSING STABILITY

Housing stability involves more than being able to pay the rent. STAY Process' goal is to support TAY to remain housed for at least one year, which will require services that focus on increasing sociability and independent living skills. Supportive services described in this proposal outline how STAY Process will support participants to increase their socialization and independent living skills.

ENGAGING TAY IN SUPPORTIVE SERVICES AND IN COMMUNITY LIFE

Outreach and engagement are two functions of all STAY Process staff, regardless of title, position and scope of work. Outreach begins before intake, when a TAY is on the waitlist, and continues as needed, which encompasses any time when STAY Process staff and a TAY feel like the two are out of touch. We approach engagement in the same way. Engagement begins before intake and continues throughout the relationship. STAY Process staff have been trained to engage TAY using principles of motivational interviewing, including expressing empathy and conveying to TAY that staff can see the world from the TAYs point of view. Staff is trained to share with TAY observations of a gap between what the TAY says and what the TAY does. This discrepancy creates pressure to change. Staff avoid arguing with TAY about the TAYs' perspective, is open to TAY reluctance or refusal to change and recognizes every effort that TAY make to build skills and abilities. Trained to outreach and engage, STAY Process staff has been effective in engaging TAY in supportive services that assist TAY with reaching their goals.

All TAY benefit from increased engagement in community life. One of the criteria that we support TAY in meeting is engagement within their community, however the TAY define it and wherever it is located. Some examples of communities include cultural, music, gaming, anime, arts, sports, school, work, family, and faith-based. Through STAY Process TAY find their communities, engage in them, build relationships, and build social networks for support and improving their wellness.

STAY Process prioritizes engagement in community life. In June 2009, STAY Process moved into a new, open-floor, loft-like setting that invites people to move about, meet spontaneously with one another and interact around mental health and wellness without a medical or clinical feel. Participants move freely about, increasing their opportunities to randomly cross paths with diverse community members, including staff that is dispersed throughout the open floor to reduce physical barriers which impede access to care. A welcoming lobby area, a large space for computers and a printer for participant use and a kitchen and dining area are available for more, spontaneous community interaction. This layout creates an environment that is natural to TAY, making it easier for them to engage in community life.

Since moving into this open, natural setting, TAY have begun to routinely attend and lead the Community Meeting, a weekly gathering providing an opportunity to make introductions and socialize, promote activities and events, share accomplishments and create consensus-based solutions in response to community issues. TAY are also organizing and leading weekly gatherings that facilitate their community integration, such as potlucks, sports games and dance, exercise, parenting and health classes.

As TAY become comfortable with community engagement at STAY Process, the staff strongly encourages TAY to become comfortable in other community settings, engage in activities such as work and school and learn how to utilize community linkages to meet basic needs and find social outlets. At Avenida Villas TAY will be assisted with identifying resources and services in the community and learning how to use public transportation to get to offices and appointments at the Social Security Administration, for example. TAY will also be assisted with developing and leading weekly and monthly recreational activities for TAY and for Avenida Villas residents to enhance socialization and wellbeing.

COMMUNICATION

STAY Process' Housing Coordinator will be the main point of contact between STAY Process and Avenida Villas management. The Housing Coordinator meets for daily check-ins with other staff that ensure that care for TAYs is coordinated in a timely manner, that services are uniquely designed for each TAY and that TAY receive enough services. Problems that arise for TAY at Avenida Villas will be communicated by the PSC, CIS and OT who are on-site to the team and Housing Coordinator at daily checkins held at STAY Process. The Housing Coordinator would then follow-up with Avenida Villas management on an as needed basis.

Additionally, PSCs, CISs and the OT will meet with TAYs, Housing Coordinator, other STAY Process staff and property management once per month in the apartment to exchange information, review progress made toward goals and adjust level of support to ensure housing stability and address problems before they become crises.

Section D5: Supportive Services Plan Chart

Supportive Service	Target Population	Service Provider(s)	Service Location	
Case Management	Transition Age Youth		On-site primarily	
Development of Integrated Treatment Plan (Procovery Plan)	Transition Age Youth	STAY	On-site primarily	
Fian (Flocovery Fian)	Touti	STAY		
Peer mentoring/support	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Referrals to other services and programs	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
New tenant orientation/move-in assistance/tenant rights education	Transition Age Youth	STAY	On-site primarily	
Assistance with groceries as needed	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Social Skills Development	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Independent living skills: budgeting, grocery shopping, meal preparation, housekeeping, self-care,	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Recreational/socialization opportunities	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Crisis intervention	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Comprehensive Assessment	Transition Age Youth	STAY	Off-site (transportation provided)	
Psychiatric Services, Evaluation and Re- Evaluation	Transition Age Youth	STAY	Off-site (transportation provided)	
Mental Health Services	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Individual and Group Psychosocial Rehabilitation	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Medical services, referrals and linkages	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	
Job Readiness, training, and employment counseling	Transition Age Youth	STAY	On-site or Off-site (transportation provided)	

Supportive Service	Target Population	Service Provider(s)	Service Location
Education Support	Transition Age Youth	CTAV	On-site or Off-site (transportation
		STAY	provided)
Transportation	Transition Age Youth	OTAN/	On-site or Off-site (transportation
		STAY	provided)