COUNTY OF ORANGE SOCIAL SERVICES AGENCY

ADULT SERVICES POLICIES AND PROCEDURES MANUAL

Subject:	Needs Assessment Overview	**Number:**	SH 40.3.1
Approved:	Signature on File	**Date:**	12-31-2006

POLICY

The assessment of need shall include observing and evaluating the client's physical, verbal, cognitive, and emotional abilities/impairments and environment to determine the various IHSS services which the client is able to perform in a safe manner without an unreasonable amount of physical or emotional stress.

IHSS social workers should encourage client independence and self-sufficiency, and promote self-esteem by limiting services to only those tasks necessary to protect the client's health and safety.

Verbal and written statements by the client, family members, caregivers, licensed health care professionals and alternate resource staff are considered when determining the client's functioning abilities and level of dependence upon verbal or physical assistance by another.