

COUNTY OF ORANGE SOCIAL SERVICES AGENCY

ADULT SERVICES POLICIES AND PROCEDURES MANUAL

Subject: Public Authority Referral
Approved: Signature on File

Number: SH 40.7.10
Date: 11-01-2007

POLICY

When the IHSS SW approves an IHSS case and the client does not have a provider available, the IHSS SW makes a referral to the PA using a referral form that contains information about the client's needs. PA staff assist the client in finding an appropriate provider. One of the services they provide is to produce a list of potential providers who can meet the clients' needs. Clients and providers should also be referred to the PA for training as needed.