

Health Disaster Management EMERGENCY MEDICAL SERVICES Santa Ana, CA 92701



## **EMERGENCY MEDICAL CARE COMMITTEE**

# SUMMARY REPORT APPLICATIONS FOR ORANGE COUNTY EMS FACILITY DESIGNATIONS

February 28, 2014

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC), Comprehensive Children's Emergency Receiving Center (CCERC) Base Hospital (BH), Cardiovascular Receiving Center (CVRC), and/or Stroke Neurology Receiving Center (SNRC) designation or re-designation. This report summarizes an OCEMS review of the applications noting deficiencies, conditions and recommendations. Today, it is presented to the Emergency Medical Care Committee for endorsement of their designation or re-designation.

General Findings: Six hospitals are presented for re-designation. Facility evaluations and findings were based on designation questionnaire responses, facility trends on OCEMS monitored data, public and private data reporting sources and site surveys processes. Endorsement considerations of designation are for a full three-year term or otherwise specified.

## **FACILITIES – CONTINUING DESIGNATIONS**

Placentia Linda Hospital

(Review Period 2010-2012)

**Emergency Receiving Center (ERC)** 

Criteria Deficiencies: None

Endorsement Consideration: Three years (March 2014 – February 2017)

St. Joseph Hospital

(Review Period 2010-2012)

Emergency Receiving Center (ERC)
Cardiovascular Receiving Center (CVRC)
Stroke Neurology Receiving Center (SNRC)

### **Criteria Deficiencies:**

**Deficiency 1:** Deficiency in response to unannounced ReddiNet/HEAR tests.

Deficiency 2: Hospital diversion policy inconsistent with OCEMS Policy 310.96 "Guidelines for PRC request for

diversion status". Hospital policy indicates specialty patients will be accepted to hospital when hospital is

on 'ED Diversion"

Deficiency 3: Deficiency in facilitating acceptance of stroke patients from assigned spoke hospitals into hospital

designated an OCEMS designated stroke neurology receiving center (SNRC).

**Conditions:** 

Condition 1: Hospital will submit a corrective action plan and demonstrate compliance to unannounced emergency

medical communications network tests per OCEMS Policy 600.00 VIII. B. 4 and OCEMS Policy 853.00.

Condition 2: Hospital will revise policy to reflect current OCEMS policy and practice for hospitals on Emergency

Department Diversion.

Condition 3: Hospital will develop clear processes, policies and procedures for rapid acceptance of stroke patients

from assigned spoke hospitals. Hospital will communicate, to assigned spoke hospitals, the process for

rapid acceptance of interfacility transported stroke patients to their facility.

**Endorsement Consideration:** Six Months (March 2014 – September 2014)



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St. Jude Medical Center

(Review Period 2010-2012)

Emergency Receiving Center (ERC)

**Base Hospital** 

Cardiovascular Receiving Center (CVRC)

Stroke Neurology Receiving Center (SNRC)

Criteria Deficiencies: None

**Endorsement Consideration:** Three years (March 2014 – February 2017)

**University of California Medical Center** 

(Review Period 2010-2012)

**Emergency Receiving Center (ERC)** 

Base Hospital (BH)

Cardiovascular Receiving Center (CVRC)

Stroke Neurology Receiving Center (SNRC)

**Criteria Deficiencies:** 

**Deficiency 1:** Deficiency in response to unannounced ReddiNet/HEAR tests.

**Deficiency 2:** Excessive emergency department diversion hours with upward trend.

Diversion Trends: 2010 = 3.13%

2011 = 5.06%2012 = 5.36%

 $2013 = 6.93\% (1^{st} - 3^{rd} Quarter)$ 

Deficiency 3: Deficiency in base hospital physician providing annual education per OCEMS Policy 610.00 VI. B. 2.

**Conditions:** 

Condition 1: Hospital will submit a corrective action plan and demonstrate compliance to unannounced emergency

medical communications network tests per OCEMS Policy 600.00 VIII. B. 4 and OCEMS Policy 853.00.

Condition 2: Hospital will minimize the duration and occurrence of diversion with a maximum diversion rate of six

percent. Hospital will submit a corrective action plan demonstrating active initiatives to mitigation diversion

hours.

Condition 3: Hospital will submit a corrective action plan and implement process to ensure base hospital physicians

provide annual education as described in OCEMS Policy 610.00 VI. B. 2.

**Endorsement Consideration:** Two years (March 2014 – February 2016)



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**Western Medical Center Santa Ana** 

(Review Period 2010-2012)

Emergency Receiving Center (ERC)

Base Hospital (BH)

Cardiovascular Receiving Center (CVRC)

Stroke Neurology Receiving Center (SNRC)

**Criteria Deficiencies:** 

**Deficiency 1:** Deficiency in base hospital physician providing annual education per OCEMS Policy 610.00 VI. B. 2.

**Conditions:** 

Condition 1: Hospital will submit a corrective action plan and implement process to ensure base hospital physicians

provide annual education as described in OCEMS Policy 610.00 VI. B. 2.

**Endorsement Consideration:** Three years (March 2014 – February 2017)

**Children's Hospital Orange County** 

(Review Period 2013-2014)

Comprehensive Children's Emergency Receiving Center (CCERC)

Criteria Deficiencies: None.

**Endorsement Consideration:** Three years (April 2014 – March 2017)