

CEO Information Technology Key Projects
FY 2013/2014 - FY 2014/2015

Project Name	Description	Project Start	Project End
Strategic Initiatives			
IT Governance	Review the existing IT Governance model approved by the Board in March 2011 and recommend and implement modifications as necessary to ensure adequate oversight of County IT.	Apr-14	Jun-14
IT Managed Services (Probation, SSA, OCCR)	Expand the use of IT Managed Services to increase standardization and lower overall support costs.	Apr-14	Jun-15
Converged Voice & Data Network (VoIP)	This is a 25-month transformation project to the new, Countywide converged voice and data network (VoIP) will begin. The new network will deliver a streamlined design with additional bandwidth, speed, and end-to-end support by one entity, providing the necessary infrastructure to support the County's business needs now and into the future.	Mar-14	Apr-16
Identity & Access Management (OCID)	Phase I - This project deploys an efficient enterprise approach to the management of County users and their access to County IT systems and applications. Phase II – This extends the accomplishments of Phase I to expand the scope of application integrations to the Identity Management directory and provide new single sign-on capabilities. It also enhances the ability for County IT to control user access to County systems, meet Security compliance requirements and reduces the amount of support required for password resets and other user account management.	Sep-13	Jun-14
Enterprise SharePoint & County Intranet Re-Design - Phase I	Deployment of Enterprise SharePoint to facilitate countywide collaboration. This initial phase includes establishment of the SharePoint Central tenancy, user authentication, and redesign of the existing County Intranet ("blue screen"). It also includes the enabling of taxonomy, governance and standard SharePoint features.	Jul-13	Jun-14
Microsoft O365 Strategy	This initiative will address the centralization and consolidation of Microsoft licensing and develop awareness of and policy to address the impacts of Microsoft's new Enterprise Agreement (EA) strategy and software offerings going forward.	Mar-14	Jun-14
Enterprise SharePoint Phases 2 & 3	SharePoint is the County's core technology for Collaboration Services. Phase 1 of the project focused on the design, build and implementation of the Countywide SharePoint platform and replacement of the current County Intranet. This will be complete by May 2014. Phases II & III will build on the platform established, enabling features and functionality that have been identified by the County as being of high value, including Business Intelligence, SharePoint Administration and taxonomy automation, development of business forms and workflow. During these phases, countywide training and adoption will also be addressed.	Jul-14	Jun-15
CAMS Upgrade Requirements	This project will provide initial funding for the CEO/IT PMO to work with Agency representatives to validate and document system upgrade requirements (previous requirements based on 2008 study). Once requirements have been developed, the IT Investment Review Board will consider approval of additional funding to support moving forward with this initiative.	Jul-14	Dec-14
Mobility Governance	This project establishes a countywide mobility governance group that can provide guidance and oversight of the County mobile application strategy. Utilizing current Agency platforms and expertise, it also seeks to establish the a mobility development platform for countywide use for development of both citizen-centric and employee-centric applications.	Jul-14	Nov-14
Publishing Services Modernization	Publishing Services is currently generating \$4M in revenue/year, but is challenged by inefficiencies in its present operating environment. In order to remain the customer's primary choice for print and publishing services, not only is it necessary to remain cost competitive, but there is an imperative need to improve the quality and reliability of services, and provide customers an easy and convenient way to avail present services. In addition, Publishing Services needs to increase its portfolio of services so that customers such as TTC who currently outsource their print, fold, insert, meter, seal and mail business would be compelled to re-direct their business to county-owned Publishing Services. The proposed modernization project will improve customer experience and service offerings, providing the opportunity to generate additional revenue (minimum \$700,000/year).	Apr-14	Jun-15

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Key Operational Projects			
OnBase Enterprise Document Management Software Upgrade Project:	This project will perform an upgrade of the Onbase Enterprise Document Management software from 9.x to a more current version (13.x). Large groups of users across multiple agencies use the Enterprise, ERMI and HR instances of Onbase. In addition, several agencies; including SSA, OCSD, Probation, CSS, OCPW, OCWR and TTC, that have their own instances of Onbase software, also need to be upgraded.	Mar-14	Jul-14
Mainframe Replacement	Determine and implement a solution to downsize the IBM Mainframe to reduce hardware and software maintenance costs.	Mar-14	Jun-14
AIX Replacement Strategy	The County's financial, purchasing, payroll, and human resources information systems, collectively known as "CAPS+" (County-wide Accounting and Payroll System), are a vital component of the County's infrastructure. These systems are required for County operations, such as financial planning and budget development, recording and maintaining the County's financial records and the generation of financial statements. The CAPS+ Systems operate on an IBM AIX platform (P595) that was purchased in 2009 as used equipment. Purchasing a new platform is necessary to ensure critical CAPS+ processes continue uninterrupted while also increasing operational efficiency.	Mar-14	Jun-14
Data Center Generator & Cooling Plant Refresh Design	This project provides the design of a new emergency generator and cooling plant refresh at the OC Data Center. Following the design, the build will be planned.	Apr-14	Aug-14