



Internal Audit Department

O R A N G E C O U N T Y

AUDIT HIGHLIGHT

JULY 29, 2010

OC FRAUD HOTLINE ACTIVITY
Audit No. 1003-A**WHY IS THIS AUDIT IMPORTANT?**

The establishment of a Hotline is a best business practice for both private and governmental entities. The County encourages employees to resolve concerns through their normal administrative channel whenever possible. However, the Orange County Internal Audit Department (OCIAD) Fraud Hotline provides an alternative reporting and investigating avenue to ensure that concerns about possible wrong doings in our County government are properly addressed.

WHAT THE AUDITORS FOUND?

We received 77 new complaints of improper activities, of which 26 were actionable calls; 45 were referred calls; and 6 calls did not contain sufficient information/other for an investigation. Of the 26 actionable calls, 26 dealt with employee misconduct. The allegations in 6 of the 23 cases closed were substantiated, the individual cases dealt with: the use of County equipment for non-business purposes; time abuse; the use of incorrect billing codes resulting in loss of revenue; unprofessional behavior by managers. In all cases, appropriate corrective action was taken.